ANNUAL REPORT 2020-2021

Opening a world of possibilities.





One of the most important things we learned over the past 18 months is that humans are wired to be connected.



When we were suddenly thrust into an isolating environment that became necessary to keep each other safe and healthy, none of us could have imagined the impact to our collective spirit.

2020 was a year that tested the limits of hope. But CRCC has never been an organization that shys away from obstacles, because our children and families face them every day, every year. We don't look through the lens of what is impossible, rather, we look at what is possible.

When our medically fragile children suddenly couldn't be cared for in a typical

school environment, not only was their progress threatened, but so was the livelihood of their families. Because of CRCC's ongoing care, 91% of our surveyed families said they were able to maintain work and continue to provide for their family. In 2020 alone, over 100 families came to us with children who had completely unique diagnoses compared to their CRCC peers. We served each one of them with integrated, specialized care unlike anywhere else.

These feats – among many – are a result of the strong relationships and deep connections between our team, our children and families, our donors and our community partners.

Connected to each other and working hard, we're proving what's possible every day. Because families of all abilities and backgrounds deserve everything that is possible.

With gratitude,

ne metantino

Anne Constantino CRCC President & CEO

From the start of the pandemic throughout all of 2020, we made sure that children could continue to grow despite the world being put on hold. This required a complete operational shift in staff training, direct care provision, and program oversight and reporting.

Our in-home care program allowed our dedicated care teams to provide critical daily services for our most medically complex clients from the security of their own homes. This shift in service location gave our parents flexibility and peace of mind during a time of great uncertainty and upheaval.

We partnered with the State of Nebraska Department of Health and Human Services via a CARES Act grant to provide 2,500 free Learning Together at Home kits to area schools, pediatric care providers and fellow service organizations. Each kit included detailed English and Spanish language activity guides, demonstration videos, learning objective guidance and supplies. Activities were especially designed to enhance curriculum taught in school and serve as a key resource for parents, educators and hospital-based family support specialists. ⁶⁶ CRCC has allowed us to continue to keep our current jobs that we have worked hard to keep through all the struggles. They allow us to function as close to normal as we possibly can. ⁹⁹

- CRCC parent

Making growth possible.



Making connections possible.

28% of our day health and respite program clients qualify for Title XX funding.

(Income level lower than 130% of the poverty level)



Our close connections with state agency partners were foundational in rapidly and safely shifting our care operations from largely center based to largely home based during the height of the pandemic.

CRCC built new relationships with state and federal grant-making agencies, securing over \$700,000 in state and federal grants in our 2020 fiscal year. These grant awards were a critical investment in our center and in-home care programs, tele-behavioral health programs and our e-learning tech sharing programs.

In partnership with the State of Nebraska, we were able to offer \$15,000 in client assistance for our pediatric tele-behavioral health services. We also collaborated with Douglas County via a CARES Act grant to provide critical technology, such as mobile computing devices and e-learning software, which allowed our families with technology needs to fully participate in e-learning activities.

Beyond our centers and clients' homes, we expanded our in-school behavioral health programming and strengthened our robust partnership with Omaha Public Schools. When our centers were closed for the safety of our medically fragile families, we secured an important grant and connected with several organizations in Omaha to provide free child care for children of essential personnel so they could continue serving our community through the height of the pandemic. CRCC is the only child care provider in Nebraska to have a comprehensive state and federal policy development and advocacy program. The innovative nature of this program has positioned CRCC to be a leading voice in advocating for our children and families. We advocated for the passage of LB485, a bill to expand eligibility for child care subsidies, providing thousands of families in Nebraska access to affordable, high-quality child care. We also worked closely with the author of LB376 and LB493. The former sought to create a family support waiver program in Nebraska Medicaid, and the latter sought to increase funding to reduce the Developmental Disability services waiting list.

In an effort to further enhance communication with our parents and guardians, we formed the Family Advocacy Network (FAN) and Family Advocacy Series.

The Family Advocacy Network is a parentdirected effort designed to provide critical feedback in our operations, education and community collaboration. Parents are the ultimate experts on their children, and their

Making advocacy possible.



Of the children served in our day health and respite programs, **105 children** have a unique

primary diagnosis.

input assists us in knowing what we can do to continually improve our services to best fit everyone's unique needs.

The Family Advocacy Series provides CRCC families and members of the public the opportunity to interact with a variety of local and national experts in early childhood development, health and education via monthly, one-hour sessions. The series guides families and advocates alike in the special education space, including topics like advocacy tips from Nebraska state senators and information on occupational therapy from our own expert therapists. In the coming months and years, CRCC's goal is to create a seat at the advocacy table for ourselves. The families we serve, and other families in the special needs community, deserve to have their voices heard



Making

hope possible.



Check out our shining stars as they make their way down the CRCC runway. This past year especially illuminated that, when we examine what we're able to accomplish, everything relies on relationships. Our relationships with our CRCC families, partners and community make us proud of our progress and hopeful looking toward the future.

In May 2021, we were finally able to host our Moonbeams & Big Dreams Gala – which was a massive success. Not only did we raise over \$318,000 for our organization, but 60% of attendants were new friends and supporters. The story and mission of CRCC are so special that they can be difficult to fully explain without showing the faces that fill our centers. The gala featured a pre-recorded, virtual runway show and an in-person model, Rain, who stole the show with his runway walk and fantastic dance moves.

Looking forward, CRCC will continue to enhance the care we provide to children and their families. We will continue to pursue and grow our in-school nursing and behavioral health programs to offer critical services for our families in a school setting. We will also continue to strengthen our relationships with state and federal grantmaking agencies in support of innovative programming and research. Local child care provider voices are largely absent in federal advocacy, policy development and regulatory expertise. We are well positioned to continue to advocate for Nebraska child care providers in policy development and appropriations processes.

And we will always pursue ways to support our families in all areas of life, expanding our involvement to provide CRCC families with individualized advice on key topics, such as navigating IEPs and accessing alternative curriculum programs. At CRCC, our innovative services give all children, special needs and typical peers alike, the opportunity to find security, support and mutual understanding.

We are committed to working with every family that comes to us in need of our services. During the 2020-2021 fiscal year, CRCC provided \$800,000 in subsidized care for families that fall just above the federal poverty line.

Your support is essential in helping our families access life-changing resources that allow them to prove what's possible. Help us continue to be a source of empowerment today and for years to come.

Here's how you can help:

- Make a tax-deductible contribution at crccomaha.org/donate. Your support allows us to create the most accessible environment possible, from adaptive equipment to reduced rates for families in need.
- Sign up for AmazonSmile to support CRCC while you shop. A portion of profits on eligible items will be donated to our organization.
- Write in CRCC for your United Way pledge.
 If your workplace participates in United Way giving, you can write in CRCC on your pledge card under "Donor Designated Funds."
- Attend our annual Moonbeams & Big Dreams Gala in May 2022. Attendants will enjoy dinner, an auction and a fabulous runway show featuring past and present CRCC families.

Help us prove what's possible.



CRCC 5321 S 138th Street Omaha, NE 68137

Your support makes it all possible.

We couldn't possibly imagine making such strides without you. Whether you've supported us through a direct donation, attending an event or volunteering your time, talents or provisions – thank you.



Northwest 2010 N 88th Street Omaha, NE 68134 402.496.1000 **Southwest** 5321 S 138th Street Omaha, NE 68137 402.895.4000



crccomaha.org